

February 9, 2011
Dr. Kenneth L. Davis
Mt. Sinai Medical Center
One Gerstave L. Levy Place
Box 1188
New York, 10029-6574

Dear Dr. Davis,

I would be remiss if I didn't put pen to paper and extol the great staff you have at the hospital.

My wife, Maureen, received treatment on floors 8 East and for a short time on 10 East.

The staff in your PACU unit were very attentive and caring. The two volunteer ladies that played the flute added the perfect touch!

The social worker, Jackie Filler jumped through hoops to get insurance approval and arrange for transportation to St. Charles Hospital Fri. evening. She came on the case late in the process and communicated the status with my family. She is a real asset to the hospital.

My wife requested I mention her two physical therapists Stephanie and Margaret who were very patient and caring with her. The two gentlemen in your Nuclear Medicine Dept., Eric M., and Sally were really helpful and Donna in the Ultra-sound Dept. was also attentive and caring. Nurses Charlene, Tivia, Jen and Pam also showed sincere concern and were very attentive.

Doctor. I spent a week at MT Sinai last September for open heart surgery. We will tout the hospital to everyone and recommend your facility to anyone.

Sincerely yours,



Richard Anderson

cc: Dr. Deborah Neumann, NSMG
Dr. Elton Strauss

February 9, 2011

Dr. Elton Strauss

Mt Sinai Hospital
Dept. of Orthopaedics
5 E 98th St.
7th Floor
New York, NY 10029

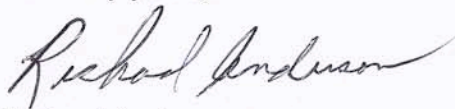
Dear Dr. Strauss,

On behalf of my wife, Maureen, and my family, I wish to thank you and your staff for performing her bilateral knee surgery. You were very comforting to her and kept her and the family apprised of all aspects of the process. Your personal attention to detail and Maureen's healing process did not go unnoticed. You are a patient's doctor – don't change!

I must say that the doctor who stapled her knees have gotten many kudos from the St. Charles medical staff as well as family and friends.

Thanks for caring! You will be recommended anytime!

Sincerely yours,



Richard Anderson

cc: Dr. Deborah Neumann, NSMG
Dr. Kenneth L. Davis, MD, Pres. and CEO Mt. Sinai Medical Center

PS The bone is for Joey